

OFFICE OF DIRECTOR (PUBLIC GRIEVANCE / MONITORING)
NEW DELHI MUNICIPAL COUNCIL
PALIKA KENDRA : NEW DELHI

No. D-605/Dir(Mon)

Dated : 26/02/2016

Sub : - Interaction with RWA as on 13.02.2016.

Please find enclosed herewith the points discussed in the interaction with representatives of RWAs held on 13.02.2016 with the request to take necessary action on the points concerning to your Deptt. on top priority and submit ATR at the earliest for information of Chairman.

- a) Immediate redressal of actionable grievances.
- b) Issues beyond jurisdiction of NDMC may be forwarded to concerned Departments with a copy to RWA.
- c) Issues requiring policy decision be compiled and placed before next Council Meeting for appropriate decision.


(Murari Lal Sharma)

Director (Public Grievance / Monitoring)

To:

All Nodal Officers (Zone 1 to 14)

Copy for information to:

1. P.S. to Chairman - for kind information please.
2. P.S. to Secretary - for kind information please.