ITEM NO. 03 (K-07)

Councils Old rary Meeting 66 - 02 - 2014

1. Name of the Project / Subject:

Liberalized Medical Health Scheme

2. Name of Department:

Welfare Department

3. Brief History of the Project:

The Competent Authority NDMC, approved Liberalized Medical Health Scheme for working employees/pensioners and their dependents on CGHS rules & rates with private hospitals. In the first stage NDMC, empanelled Max Group of Hospitals & Batra Hospital & thereafter from time to time NDMC empanelled more hospitals in Delhi & NCR. This proposal was approved by the Council vide Reso. No. 04(K-1) dated 31/05/2007, whereby the CGHS rates +5% was allowed to the Max Group of Hospitals for the treatments/test ect. mentioned in the CGHS list and a rebate of 35% over the Hospital treatment rates. But subsequently vide Reso. No. 27 (K-6) dated 19/12/2007, this rebate was removed for Max Group of Hospitals. Various hospitals were empanelled from time to time till 2012. In 2013 the it was observed that Medical reimbursement has gone very high & it was decided that this condition of 5% extra rates to Max Hospital be waived off for which Max Group of Hospitals but they did not agree. NDMC adopted CGHS pattern & invited Hospitals which were empanelled with CGHS on CGHS Terms & Conditions. The Hospitals which agreed, were/are empanelled. However one Non CGHS Hospitals was also empanelled because of its vicinity with NDMC boundaries as it agreed on CGHS terms & condition. Till date 06 Super Specialty Hospitals, 22 NABH accredited Hospitals, 28 Non NABH accredited Hospitals, 36 Eye Care Centers & 15 Diagnostic Centers & Labs have been empanelled.

4. The Salient features are of the Scheme are as under:

- Hospitals are paid CGHS rates in three categories Super Specialty, NABH & NON NABH.
- The treatments which are not in the CGHS list reimbursement is made.
- Since NDMC started its own dental centers, no dental Hospital was empanelled.
- (A) Referral system was introduced w.e.f 01/06/2013 in which the Hospitals are to entertain cases referred by any Govt. Doctor, but subsequently this condition was removed for Pensioners their dependents in case of NABH/Non NABH Hospitals.
- (B) The referral is valid for 6 months.

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The committee submitted its recommendation which are as under:

- i. The condition of referral in respect of Non-NABH/NABH empanelled hospitals be removed.
- ii. Referral system in respect of Super-specialty Hospital is recommended.
- iii. In case the Non-NABH/NABH empanelled Hospital feels that the condition of the patient is such that it can not be effectively managed by them, then they should be authorized to refer the patient to Super-specialty Hospital with specific recommendations for better management of the case.
- iv. If any tests are prescribed in OPD by a doctor of empanelled hospital costing up to Rs. 500/- the same can be done without taking any permission but if the cost exceed Rs. 500/- the same would require referral from a Govt. Doctor.
- v. Since Dental Centre has been established by the NDMC there is no requirement of empanelment of dental hospitals, however the beneficiaries be made reimbursement at CGHS Non NABH/NABH rates for any treatment which is not for beatification /cosmetic purpose. The treatments can also be obtained from the empanelled hospital on payment basis at CGHS, Non NABH/NABH rates.
- vi. The removal of referral system of officers with GP 7600/- and above cannot by accepted because this will amount to discrimination with other categories of employees.
- vii. The doctors making referrals are specifically required to mention on the referral slip to which category hospital the patient is referred i.e. Non NABH/NABH/Superspecialty.
- viii. Services rendered by empanelled hospitals are required to be monitored by way of obtaining feed back from the employees who have availed the facilities from these hospitals.
- ix. Frequent yoga classes be organized on Saturday & Sunday for NDMC employees/their dependents.
- x. Separate modalities be worked out for providing medical health facilities to the employees wording on TMR/RMR/Contract basis and for the employees working with NSES, SKS, etc.
- 5. Financial implication of the proposed project/subject.
 - Approx Rs. 36 Lacs annually (Only OPD consultation facility of Rs. 58/- for 60,000/-beneficiaries) and approx Rs. 3 corers for tests upto Rs. 500/- by each beneficiaries.
- 6. Implementation schedule with timelines for each stage including internal Processing Finance Department has agreed to the proposal that for NABH/Non

NABH Hospitals conditions of referral should be removed and if tests prescribed more then Rs. 250/- the same would required referral. No IPD treatment (except emergency) be allowed without referral.

- 7. Comments of the Finance Department on the subject with diary No. and dated. Finance Department has concurred the proposal vide dairy No. 1897/Finance/R-Welfare dated 20/09/2013.
- 8. Comments of the Department on comments of Finance Department.

The recommendation of committee are that referral should be required for tests costing more then Rs. 500/- inserted of Rs. 250/- in case of OPD prescription.

9. Legal implication of the subject / project:

No legal implication

10. Detail of previous Council Resolutions, existing law of Parliament and Assembly on the subject.

Resolution No. 04 (K-1) dated 31st May 2007 & Resolution No. 27 (K-6) dated 19th December 2007.

11. Comments of Law Department on the subject/project

No legal issue involved.

12. Comments of the Department on the comments of the Law Department:

N.A

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13. Certification by the Department that all Central Vigilance Commission (CVC) guidelines have followed while processing the case.

No violation of CVC guidelines

14. Recommendation

- The condition of referral in respect of Non-NABH/NABH empanelled hospitals be removed.
- ii. Referral system in respect of Super-specialty Hospital is recommended.
- iii. In case the Non-NABH/NABH empanelled Hospital feels that the condition of the patient is such that it can not be effectively managed by them, then they should be authorized to refer the patient to Super-specialty Hospital with specific recommendations for better management of the case.
- iv. If any tests are prescribed in OPD by a doctor of empanelled hospital costing up to Rs.500/- the same can be done without taking any permission but if the cost exceed Rs. 500/- the same would require referral from a Govt. Doctor.

- v. Since Dental Centre has been established by the NDMC there is no requirement of empanelment of dental hospitals, however the beneficiaries be made reimbursement at CGHS Non NABH/NABH rates for any treatment which is not for beatification /cosmetic purpose. The treatments can also be obtained from the empanelled hospital on payment basis at CGHS, Non NABH/NABH rates.
- vi. The removal of referral system of officers with GP 7600/- and above cannot by accepted because this will amount to discrimination with other categories of employees.
- vii. The doctors making referrals are specifically required to mention on the referral slip to which category hospital the patient is referred i.e. Non NABH/NABH/Superspecialty.
- viii. Services rendered by empanelled hospitals are required to be monitored by way of obtaining feed back from the employees who have availed the facilities from these hospitals.
- ix. Frequent yoga classes be organized on Saturday & Sunday for NDMC employees/their dependents.
- x. Separate modalities be worked out for providing medical health facilities to the employees wording on TMR/RMR/Contract basis and for the employees working with NSES, SKS, etc.

COUNCIL'S DECÍSION

Resolved by the Council that the existing system referral in respect of Non-NABH/NABH empanelled hospitals be abolished, subject to following conditions:-

- 1) Except the Super Speciality Hospitals the employees shall not require any referral for getting treatment from any NABH/Non-NABH hospitals for treatment.
- 2) In case of emergency, employees can avail the facilities of any hospital, including the Super Speciality Hospitals.
- 3) In case a pateint admitted to NABH/Non-NABH hospital is in requirement of treatment ofspecialized nature and the hospital is not equipped to provide the same then he can be referred by the Hospital to any Super Speciality Hospitals empanelled for the said specialized treatment.
- 4) Since Dental Centre has been established by the NDMC there is no requirement of empanelment of dental hospitals, however the beneficiaries be made reimbursement at CGHS Non-NABH/NABH rates for any treatment which is not for cosmetic purpose. The treatment can also be obtained from the empanelled Non NABH/NABH hospital on payment basis at CGHS Non-NABH/NABH.

New Delhi Municipal Council Palika Kendra, New Delhi